



EAST END COMMUNITY SERVICES

Community Report 2020-21

Working hard to level the playing
field for all our children and
families in Dayton's east side.



It goes without saying that the pandemic impacted the world in ways no one predicted. Non-profits around the country knew they needed to find a way to stay relevant in a world that was turned upside down.

Many of the people East End serves were desperately poor before the pandemic, but it was magnified with COVID. The financial hardships and stressors of illness, job loss, hunger and persistent poverty became a matter of survival.

The pandemic also made us re-evaluate how we carry out our mission. And for a social services organization like East End, it shined an even stronger light on the most vulnerable—the children and families living in poverty on the east side of Dayton.

Despite how tough the year was, we are proud of our ability to meet the changing needs of our community. East End had to continuously pivot from one need to the next, adapting our strategies regularly. We continued to work as hard as we could in the east side of Dayton to level the playing field for all our children and families—so they could have an equal shot at achieving their dreams. Between July 1, 2020, and June 30, 2021, East End staff managed to provide comprehensive services to 5000 (unduplicated) people. Nearly 70% live in inner East Dayton in the 45410 and 45403 zip code areas. These are two of the eight most severely distressed areas in all of Montgomery County. Of the remaining non-East Dayton residents most come from the west, northwest and north parts of Dayton.

Our services expanded last year to include food delivery to more than 750 hungry families and children a week. We also tackled the problems of social isolation among our elderly population by equipping them with donated computers so they could join a group of their peers to learn about healthy aging and enjoy new social relationships. Miracle Makers afterschool programs pivoted to on-line learning by the first week in April 2020 and continued throughout the 2020-21 school year. Our addiction recovery team never missed a beat during the pandemic—continuing to reach out to persons who struggle by offering support and connections to recovery groups—their lifelines to continued sobriety. Camp Mariposa was the toughest service to continue—but as the campers' motto goes *"We can do hard things"*. Monthly weekend camps turned into weekly Zoom campfires in which 60 kids were able to continue their work to become more resilient against drugs and other risky behaviors.

The year was difficult, but we learned a lot about doing hard things. We couldn't change the world, but hopefully our kids, families and seniors are a little more happy, stable, and prosperous because of their interactions with East End.

Thank you for your support!

Jan Lepore-Jenterson

Jan



EAST END EXISTS TO HELP BREAK THE CYCLE OF MULTI-GENERATIONAL POVERTY THROUGH INNOVATIVE EDUCATIONAL AND WRAP-AROUND SUPPORT SERVICES. 2020-21 Program Summary

PROGRAM	GOAL	OUTCOME
Positive Youth Development		
Miracle Makers Afterschool and Summer Program	<i>The Goal is to close the academic achievement gap and develop positive social and emotional skills with 5-11 year olds (k-6th grade).</i>	Covid reduced the frequency of interactions between Miracle Makers staff and students, although we served a total of 158 during the year. Academic results were unable to be measured except that in August 2021 MM students scored 5 points higher on their MAPP scores than non-Miracle Makers. In the prior school year, 90% of Mircle Maker students (166 students) had an 80% attendance rate or better. According to research this attendance rate yields the greatest effect on academic outcomes. Also, 100% of Miracle Makers students matriculated to the next class grade and 90% made significant improvement (or did not need to improve) on social and emotional skills as reported by teachers.
Pilots afterschool program at Wright Brothers Middle	<i>Close academic achievement gap/ teach social, emotional skills. Youth will show improvement in Math.</i>	Covid limited the interaction with students during the school year, and actual academic results were unable to be measured. In the prior year, 70% of students showed growth in reading scores between Fall and Winter 2019-20 test administrations. Between Fall and Winter, 42% of afterschool students met or exceeded expected student growth—national norms. This percentage is 23% less than projected. 100% of students matriculated to the next grade level.
Youth Champions for 7-12th graders	<i>Middle school youth will show improvement in math. Seniors will graduate on time from High school with plans for future.</i>	90% of enrolled seniors successfully completed high school on time. Unable to evaluate math scores. ACT prep helped improve test scores.
Family Support Services/coaching		
Family events and wrap around support services for individual families at Ruskin.	<i>Build a sense of community among school families, support struggling families with resources.</i>	353 parents and families participated in monthly events during the school year that were conducted via zoom due to covid. No measurements were able to be taken.
Parent University	<i>Parents learn skills to help their child's development.</i>	Covid restricted our ability to conduct Parent University in person. We maintained relationships with 35 parents during the school year.
Meal delivery to hungry families Oct 2020 to June 21	<i>One-time program to get food to families struggling with income loss due to Covid in east Dayton.</i>	Meals, prepared and frozen by Miami Valley Meals, were delivered to as many as 750 persons living in East Dayton each week.
Community nutrition education, access to healthy food	<i>Increase food security and healthy eating habits.</i>	Nearly 1800 people received free nutrition through various food distribution programs (not including the Miami Valley Meals program above) during the course of the year. 285 people engaged in multiple healthy food educational programs, and 97% reported eating more fruits and vegetables. 20 backyard gardens were installed.

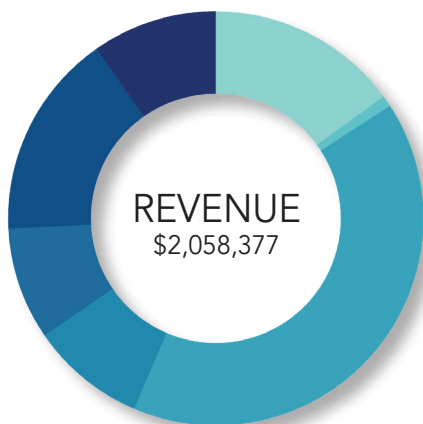
PROGRAM	GOAL	OUTCOME
Community Action Partnership for Rent Assistance	Reduce evictions due to job loss during Covid.	31 Individuals/families received rental assistance to prevent homelessness resulting from COVID. New regulations made some families ineligible or delayed payment process. Some are still processing.
Pathways HUB partnership with Great Dayton Area Hospital Association (GDAHA)	Reduce minority infant mortality by linking pregnant moms with key support services.	Newest program, started in June 2021. Too soon to determine outcomes.
Walk-ins	Meet miscellaneous needs of the community.	We estimate that 800 or so people dropped into the East End Community Center for a variety of needs: faxing of documents, lost animals, hunger/thirst, referrals/information, temporary safety, avoid weather conditions, call police or fire, or just stop by for a cup of coffee and a chat, etc.
Adult Services Programs		
RISE for Seniors (Aging Mastery Program)	Improved social relationships; reduced isolation and increased awareness of and appreciation for living a longer and healthier life.	Of the 111 seniors who participated in the the Aging Mastery Program, 73% of seniors indicated the program was excellent (1 to 4 scale), and the remaining (27%) gave program 3 of 4. 80% of seniors indicate they made at least one healthy change as a result of attending AMP.
Senior Outreach Services	Reported satisfaction with daily living help and maintain living independently as possible.	Of the 102 seniors we helped with social service supports, 96% who were surveyed reported that one or more areas of need reported during the initial assessment have been improved, and that their quality of life has improved.
Neighborhood Job Connections	Soft Skills training/referral to Job Center for employment.	119 individuals completed a job readiness assessment and created a plan, worked with staff to become more job-ready. 62 individuals earned a forklift operation certificate. 48 individuals completed the full program and established an Ohio Means Jobs account with the State for job placement.
Work Experience Program (Ohio Works First)	Workforce experience in preparation for work.	123 adults with children under 18 were referred to East End for placement in work experience as a requirement for receiving public benefits. They were all monitored and supported for compliance with state regulations. 11 individuals obtained permanent employment while the remainder continued with the program.
Comprehensive Case Management for Employment (CCMEP)	16-24 yr olds get support for education and entrance to workforce.	Of the 101 young women (16-24) with children who participated, 11 obtained permanent employment. 4 participants completed at least one semester of post-secondary education. 1 participant completed a year of high school. 1 participant obtained a high school diploma. 10 participants obtained an employment certification. All others are in process of advancing employment and/or education.



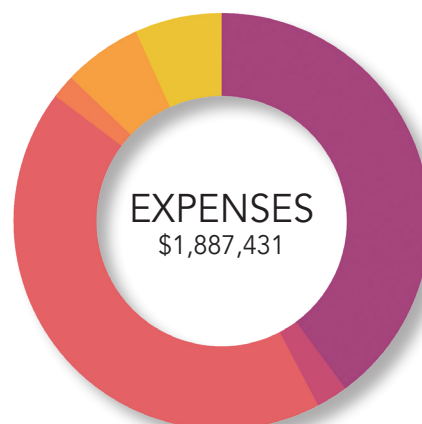
PROGRAM	GOAL	OUTCOME
<p>Drug Addiction Recovery Support</p> <p>Together Tuesday</p>	<p><i>The program goal is to improve communications/respect/relationships between adult caregivers and children who have struggled with family members in addiction.</i></p>	<p>12 Adults participated in Together Tuesday weekly virtual meeting, with opportunities to share concerns, learn skills and create relationships with other parents. 75% of adults enrolled at start (December) have continued to meet weekly for this program.</p>
<p>Street Outreach with Dayton Police (Crisis Response)</p>	<p><i>The program goal is to reduce overdose deaths, promote public safety, and support community access to treatment and recovery services within the City of Dayton and surrounding communities.</i></p>	<p>The program staff interacted with 263 individuals. 85 individuals were linked directly to treatment, and we know that 64 actually attended/received treatment; 202 individuals were linked to recovery resources, and 182 individuals actually attended/received services.</p>
<p>Bridging the Gap</p>	<p><i>Program provides transition safety and services to women released from treatment or prison but who do not have a stable support system. Goal is to support continued sobriety and re-entry into stable living.</i></p>	<p>Of the 99 women we supported in this program, 65% experienced improved life satisfaction, 62% experiences improved self-esteem, 75% reported improved social support; and 85% maintained abstinence from drugs.</p>
<p>Camp Mariposa (youth and families)</p>	<p><i>Improve resiliency for 9-12 year olds and teens, ages 13 to 17, whose family member is/was addicted to drugs through prevention education, alternative activities and mentoring. Break the cycle of generational addiction.</i></p>	<p>95 youth were served by this program. Extensive data is collected at the end of every camp and evaluated at the end of the program year to determine growth/change in resiliency. In general our campers' attitudes about themselves, their happiness, and their goals for the future improve with each camp.</p>

2020-21 Financials

Financials are unaudited.



- Federal \$308,332
- State \$18,274
- County \$834,552
- City \$185,175
- Family \$180,866 and Corporate Grant
- Undesignated \$330,374
- Other Revenue \$200,804



- Payroll & Related \$1,230,012
- Professional Services \$76,607
- Program Supplies \$195,398
- Operating \$128,364
- Occupancy \$63,259
- Management and Administrative \$193,791

East End Community Action Council

The Honorable Michael R. Merz, *Chair*
United States Magistrate Judge

David Young, *Vice-Chair*
Dayton Contemporary Dance Company

Jim Barrett – Twin Towers Neighborhood Leader
Bryan Ertsgaard – Principal, Ruskin Elementary Neighborhood School

Ismail Gula – Real Estate Investor

Lisa Hanauer – Retired Business Owner, Community Leader

Kris Kropff – President Music Publishing, Lorenz Corporation

Anthony Massoud – Vice President, Massoud Associates

Michelle Mathile – Vice-Chair, The Glen at St. Joseph

Daniel O'Donnell – Senior Vice President, PNC Bank

Maria Oria – Retired Public Administrator

Fran Koubek-Roderer – Retired Nurse

Elizabeth Schulz – Music Therapist

Lisa Stempler – President & CEO, Miami Valley Community Action Partnership

Frank Surico – Retired Business Executive

David Taylor – Superintendent/CEO, Dayton Early College Academy

Chuck Vella – President & Owner, vellaINC

Rev. Joshua D. Ward – Pastor, Omega Baptist Church

Robert Wolff – Retired, Professor University of Dayton

Paul Woodie – Public Administrator & Consultant

WestCare Ohio Board of Directors

Dr. Gary LeRoy, *Chair*
WSU Associate Dean, Student Affairs & Admissions

Scott Mumpower, *Vice-Chair*
Retired, Fifth Third Bank

The mission of WestCare Ohio, East End Community Services is to bring about a healthy, caring, and prosperous community that nurtures disadvantaged families and children to success.

Our Vision is that all families and children living in high poverty neighborhoods of east Dayton will have the same opportunities as their more affluent counterparts have to become self-sufficient, healthy, contributing members of our community.

